



NATIONAL CANCER INSTITUTE



CAN

get answers

How to **CONTACT US**

You can reach CIS information specialists in English or Spanish from 9:00 a.m. to 9:00 p.m. ET Monday through Friday by:

Phone	1-800-4-CANCER (1-800-422-6237)
LiveHelp Online Chat	cancer.gov/contact
Email	NCInfo@nih.gov
Social Media	cancer.gov/social-media



**NATIONAL
CANCER
INSTITUTE**

The National Cancer Institute's Cancer Information Service (CIS) offers **free**, **confidential**, and **accurate** answers for your patients.

Contact us for access to the most up-to-date information on cancer, including:

- ▶ Cancer risk, prevention, and screening
- ▶ Clinical trials
- ▶ Latest treatment options
- ▶ Coping and supportive care
- ▶ Smoking cessation

What is **CIS?**

CIS is NCI's contact center. It's staffed with information specialists who are trained and have the most up-to-date cancer research at their fingertips.

- ▶ More than half of CIS staff are bilingual (English–Spanish) information specialists.
- ▶ We have smoking cessation counselors to help your patients quit smoking.

While we can provide answers to many questions, CIS information specialists do not take the place of a doctor and cannot provide medical advice.

Clinical trials

We know where to look for answers to your patients' questions and information that can help them make informed decisions. We use trusted databases and resources to provide personalized responses to a range of clinical trials questions. And we can work with you or your patients to find clinical trials for specific cancers.

Smoking cessation

CIS provides free, confidential counseling and support for anyone who wants to quit smoking for good. We can provide a variety of resources, including local support groups and self-help materials. Smoking cessation counselors are available via phone or online chat.

Other support services

CIS provides information and referrals to organizations that offer emotional and economic support to people facing a cancer diagnosis. Referral information comes from a well-vetted list of national organizations (supportorgs.cancer.gov).